

Dear Valued Customer:

The COVID-19 situation is quite fluid, and we continue to monitor it multiple times daily. At Fletcher Construction, please know that we are following and have implemented the latest CDC guidelines to ensure the safety and well-being of our customers and Team Members; thus, we are taking extra precautions to keep everyone safe.

For our in-home presentations, we are using disinfecting wipes, to wipe down our samples before each presentation, and providing hand sanitizer. Our inspections can be performed with or without your attendance as most of our information that we need can be ascertained from aerial imagery and computer software technology that we implemented years ago. Fortunately, we have access to Zoom Technology and will be able to deliver the same level of service via video presentations should you so desire.

Our Sales Consultants, Project Managers and Service Team will be calling to let you know when they have arrived and when they are leaving instead of knocking on your door or ringing your doorbell.

Furthermore, since most of our work is performed on the exterior, there is virtually no human contact required.

As outlined previously, ensuring the safety and well-being of our TEAM Members and our customers is paramount in everything we do at Fletcher Construction. Should you have any questions, and/or concerns, please give us a call at 540-300-1567.

**CDC Recommendations**

<https://www.cdc.gov/coronavirus/2019-ncov/summary.html>

**World Health Recommendations**

<https://www.who.int/health-topics/coronavirus>

**OSHA Recommendations**

<https://www.osha.gov/SLTC/covid-19/>

We thank you for the opportunity to be of service.

Sincerely,

Matt Fletcher  
Owner